



SUZY'S CHARTER FOR WORKPLACE SAFETY

-  1. Embed a workplace personal safety culture
-  2. Implement robust risk assessments
-  3. Provide robust reporting procedures
-  4. Provide personal safety training
-  5. Implement a tracing system
-  6. Have a system in place to covertly raise the alarm
-  7. Offer staff a personal safety alarm if necessary
-  8. Regularly consult on and review safety policies and procedures with employees

For advice on any aspect of the charter and its implementation please contact Suzy Lamplugh Trust on info@suzylamplugh.org
Tel: 020 7091 0014 or see www.suzylamplugh.org



SUZY'S CHARTER FOR WORKPLACE SAFETY

Guidance for
employers and
employees to
Stay Safe at Work

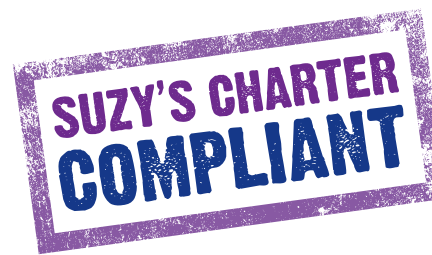
suzy lamplugh trust 

What is Suzy's Charter?

"Suzy's Charter" provides a personal safety framework that can help organisations become fully compliant with excellent personal safety policy and protocols. Personal safety of employees in the workplace can only be effectively and sustainably achieved when employers and staff work together and fulfil their responsibilities. For 33 years, Suzy Lamplugh Trust's mission has been to ensure people are safer and feel safer. We strive to ensure what happened to Suzy Lamplugh, who disappeared without trace in the course of her work, does not happen to anyone else. We have trained over 100,000 people across the public, private and voluntary sectors on personal safety over the last three decades.

Why Become Suzy's Charter Compliant

The objective of Suzy's Charter for Workplace Safety is to mitigate the prevalence and increase in aggression and violence against workers. We have brought together employers, employees and unions, to achieve a solution-oriented approach to tackling aggression and violence in the workplace. We want to work across all sectors to combat aggression and violence, leading to a more productive and confident workforce. This will help to minimise the risk of physical, psychological and emotional harm to staff; as well as corporate litigation, negative publicity, loss of talent, loss of reputation and increased insurance costs to employers.



How Do Organisations Become "Suzy's Charter Compliant"?



1. Charter Needs Analysis

Our commercial team will arrange a "Charter Needs Analysis" call with relevant stakeholders in your organisation to gather information and determine how best to support you in implementing the Charter.



2. Proposal, Action Plan and Deliverables

We will evaluate your current personal safety framework, including policies and protocols, provide a proposal that will include timeframe for successful implementation, an action plan and deliverables, to ensure your organisation becomes compliant within 12 months.*



3. Embedding Champions

The process also entails designating internal charter champions, who can own the key performance indicators for effective implementation and sustainability outcomes.



4. Annual License Renewal

Every 12 months we will carry out a review to ensure your organisation remains compliant with the standards in the charter. This will include annual focus groups with management and staff.

**This may be less depending on whether steps in the Charter have already been met by your organisation.*